



Frequently Asked Questions

Q: What are your standard business hours?

A: We are open Monday through Friday. For our hours of operation, you can locate those on our website, [here](#).

Q: I'm looking to drop off a load of parts to be coated. What's the best route to get to your location?

A: If you are coming in off of I-69 at Exit 329, you will follow these direction:

- Head **East** on **W Seventh St.**
- Turn **Right** onto **N. Grandstaff Dr.**
- Turn **Left** on to **Auburn Dr.**
- Go **Straight** through the light at **Wayne St.**
- Turn **Right** onto **Jacob St.** (just past the Circle K)

You can also utilize our [Map](#) to better navigate to our shop (1937 Jacob St. Auburn, IN 46706)

Q: Are pickups by appointment?

A: No appointment is necessary for pick-ups. Our team will be happy to help you within our normal operating hours whenever you are able to get here.

Q: Do you use your own trucks?

A: No, we utilize trucking companies. Our customers often request a specific trucking company to use, and our team schedules pickups through them.

Q: How many shifts do you operate on?

A: We are currently only running 1 shift and this is our day shift which operates from 6:00 am - 2:30pm.

For any additional questions, please reach out to our team at info@customcoatinginc.com or by phone at 260.925.0623.

Integrity.

Teamwork.

Committment.

1937 Jacob St, Auburn, IN 46706